



Digital Education Governance: Implementation of Information Technology-Based Supervision

Joulanda A.M. Rawis¹, Meiny Conny Sumilat²

^{1,2}Universitas Negeri Manado

Email: 1jolandarawis@unima.ac.id, 2meinysumilat2@gmail.com

Abstract

The digital transformation of educational supervision presents both opportunities and challenges in modern education governance. This study examines how information technology reshapes traditional supervision mechanisms through a comprehensive literature analysis. The research identifies three significant findings. First, supervision systems are undergoing a fundamental transformation from conventional methods to technology-driven approaches. This shift enables real-time monitoring, data-driven decision-making, and enhanced feedback mechanisms. Digital platforms facilitate more efficient communication between supervisors and educators while streamlining administrative processes. Second, the evolution of supervisory roles demands new digital competencies from education supervisors. These include proficiency in digital tools, data analysis capabilities, and understanding of online pedagogical practices. The complexity of these requirements necessitates systematic professional development and training programs. Third, successful implementation requires a robust digital governance architecture. This framework must integrate various technological components while ensuring data security, accessibility, and interoperability. The system should support adaptive supervision practices that respond to evolving educational needs and technological advances. The study concludes with practical recommendations for education stakeholders. Investment in continuous professional development programs is essential to build and maintain digital competencies among supervisors. Technical infrastructure must be redesigned to support comprehensive digital supervision systems. Additionally, implementing a holistic approach that considers both technological and human factors is crucial for successful digital transformation in educational supervision.

Keywords: Digital Education Governance, Information Technology, Based Supervision

A. Introduction

The development of information technology has fundamentally changed the paradigm of education, giving rise to the need for responsive and adaptive education governance (Beetham & Sharpe, 2013). Digital transformation in education is not just about integrating technology, but rather changing the entire ecosystem of learning and supervision.

The industrial revolution 4.0 has driven

a significant shift in education management, where data and information technology have become the main instruments in strategic decision-making (Schwab, 2016). Education supervision is no longer conventional, but requires a comprehensive technology-based approach.

The complexity of the digital society requires education supervisors to develop new competencies that go beyond traditional capabilities (UNESCO, 2018). The ability to utilize information technology is a primary

prerequisite in carrying out modern supervision functions.

The digital education ecosystem requires an integrated, dynamic, and real-time supervision mechanism (OECD, 2019). An information technology-based monitoring system enables more accurate, objective, and comprehensive evaluations.

The main challenge in digital education governance is creating a balance between technological innovation and meeting education quality standards (World Bank, 2020). Supervisors are required to become agents of transformation who are able to translate the potential of technology into instruments for improving the quality of education.

The concept of modern supervision integrates data analytics, artificial intelligence, and technology-based evaluation methods (Henderson et al., 2017). This approach allows for pattern identification, challenge prediction, and strategic intervention in the education system.

Data security and privacy are critical considerations in the implementation of information technology-based supervision (Williamson, 2017). Supervisors must be able to manage digital risks while maximizing the potential of technology to improve the quality of education.

Digital transformation requires continuous redesign of the education governance system (Selwyn, 2016). Flexibility and adaptability are the main assets in facing very rapid technological changes.

Education in the digital era is no longer limited by space and time, requiring a more dynamic and responsive supervision model (Castells, 2010). This new paradigm demands a deep understanding of the potential and

challenges of information technology.

The integration of information technology in educational supervision is a necessity to produce a more efficient, transparent, and quality education ecosystem (Selwyn, 2020).

Several previous studies such as Henderson et al. (2017) on digital governance, Lee & Wiliam (2018) on technology-enhanced supervision, and Zhang & Roberts (2019) who studied the transformation of information technology-based educational supervision, have provided important conceptual foundations in understanding the complexity of digital education governance.

Although there have been many studies on the digitalization of education, there is still a significant research gap in exploring the concrete mechanisms of implementing information technology-based supervision, especially in the context of systemic adaptation and development of educational supervisor competencies.

This study offers an integrative model for the implementation of comprehensive information technology-based educational supervision, with a focus on developing a practical framework that combines technological, pedagogical, and managerial aspects in digital education governance.

The current condition shows a significant gap between the potential of technology and the ability to implement it in the field. Many educational institutions still have difficulty in adopting information technology optimally.

The real challenges faced are limited resources, resistance to change, and minimal human resource capacity in managing information technology for educational supervision.

B. Method

This study uses a qualitative approach with a comprehensive literature study method, which allows for in-depth exploration of the phenomenon of digital education governance (Creswell & Poth, 2018). The main focus is to analyze information technology-based supervision practices through a systematic review of various academic sources.

The data collection process was carried out through an in-depth search of international journals, conference proceedings, reference books, and scientific publications related to digital education governance for the period 2010-2023 (Booth et al., 2016). Inclusion criteria include articles discussing information technology, educational supervision, and digital transformation.

The data analysis technique uses a qualitative meta-analysis approach, which allows for a critical synthesis of various previous research findings (Noblit & Hare, 1988). This method allows for the identification of patterns, themes, and conceptual constructs that develop in the literature.

The data codification and categorization process was carried out systematically using NVivo qualitative analysis software, which helps organize and explore the complexity of research data (Richards, 2015). This approach ensures the validity and reliability of the analysis process.

The validity of the literature study research is guaranteed through triangulation of sources, methods, and theories, as well as paying attention to methodological principles in qualitative research (Lincoln & Guba, 1985). The credibility of the findings is upheld through the use of quality primary and secondary sources.

C. Result and Discussion

1. Result

a. Transformation of Educational Supervision Paradigm

Educational supervision has undergone a fundamental shift from a conventional model to an information technology-based approach. Traditional linear and static systems are now replaced by dynamic and responsive mechanisms.

Information technology enables supervisors to conduct real-time monitoring with much higher accuracy. Every educational activity can be recorded, analyzed, and evaluated comprehensively in a short time.

The integration of artificial intelligence and data analytics transforms the role of supervisors from mere controllers to strategic partners in developing the quality of education. They can now make data-based predictions and interventions.

The implication of this transformation is the emergence of a more transparent, accountable, and continuous improvement-oriented supervisory ecosystem. Technology is not just a tool, but rather a primary instrument in educational governance.

b. Complexity of Supervisors' Digital Competence

Digital competence is a primary prerequisite for educational supervisors in the contemporary era. The ability to navigate information technology is no longer optional, but a structural necessity.

Supervisors are required to master various technology platforms, understand data analytics, and be able to interpret complex information into strategic recommendations. Technological literacy is the basic capital of professionalism.

The process of developing digital

competencies requires a holistic approach, involving continuous training, access to cutting-edge technology, and openness to innovation. This transformation requires systemic investment.

The main challenge is to create a balance between technological capabilities and pedagogical understanding. Future supervisors are individuals who are able to integrate technology with educational values.

c. Digital Education Governance Architecture

The digital education governance architecture requires a systemic design that is integrated, flexible, and responsive to technological change. Not just infrastructure, but a living and dynamic ecosystem.

Data security and privacy are critical components of this architecture. The supervision system must be able to protect sensitive information while still allowing transparency and accountability.

Interoperability between platforms and systems is a key prerequisite. The ability to share data securely and efficiently between educational institutions will determine the effectiveness of digital governance.

Future architectural designs will increasingly rely on artificial intelligence, machine learning, and predictive algorithms that are able to produce strategic recommendations based on big data analysis.

2. Discussion

a. Theoretical Analysis of Educational Supervision Paradigm Transformation

Urry's Complexity Theory (2003) explains that digital transformation in educational supervision is a manifestation of adaptive and non-linear system dynamics. The supervision system is now evolving from a

hierarchical structure to a responsive interconnected network.

The Actor-Network Theory perspective (Latour, 2005) reveals that information technology is not just an instrument, but an active actor in the reconfiguration of supervision practices. Technology acts as a mediator that transforms relationships and interactions in the educational ecosystem.

Theoretical implications show that digital educational supervision is not just a technological shift, but a comprehensive reconstruction of the logic and mechanisms of governance (Castells, 2010). This change requires a multidimensional approach.

b. Theoretical Framework of Supervisor Digital Competence

Becker's Human Capital Theory (1964) emphasizes the importance of investing in developing digital competence as strategic capital. Competence is no longer viewed as an individual ability, but as an institutional asset.

The Digital Transformation Theory by Brennen & Kreiss (2016) identifies that developing digital competence requires a holistic approach that goes beyond technical training. Epistemological reconstruction is needed in understanding the role of technology.

Theoretical analysis reveals that digital competence of supervisors is a complex combination of technological literacy, pedagogical understanding, and adaptability (Selwyn, 2020). This is not just a skill, but a new way of thinking.

c. Theoretical Perspectives on Digital Governance Architecture

Foucault's Governmentality Theory (1991) provides critical insight into power relations in digital governance architecture.

Information technology is not neutral, but forms a new, more subtle and distributed surveillance regime.

Infrastructure Theory by Star & Ruhleder (1996) explains that digital governance architecture is embedded, flexible, and open to continuous reinterpretation. Technological infrastructure is not just a system, but a dynamic landscape.

Theoretical implications suggest that digital education governance architecture requires a design that is responsive, inclusive, and able to adapt to the acceleration of technological change (Williamson, 2017).

D. Conclusion

The study reveals that digital transformation in educational supervision is a complex process that requires a holistic approach, involving paradigm reconfiguration, competency development, and adaptive governance architecture.

E. Reference

- Becker, G. S. (1964). *Human Capital: A Theoretical and Empirical Analysis, with Special Reference to Education*. University of Chicago Press.
- Booth, A., Sutton, A., & Papaioannou, D. (2016). *Systematic Approaches to a Successful Literature Review*. SAGE Publications.
- Brennen, S., & Kreiss, D. (2016). *Digitalization and Digitization. Culture Digitally*, 1(1), 1-17.
- Castells, M. (2010). *The Rise of the Network Society*. Wiley-Blackwell.
- Creswell, J. W., & Poth, C. N. (2018). *Qualitative Inquiry and Research Design: Choosing Among Five Approaches*. SAGE Publications.
- Foucault, M. (1991). *Governmentality. The Foucault Effect: Studies in Governmentality*. University of Chicago Press.
- Latour, B. (2005). *Reassembling the Social: An Introduction to Actor-Network-Theory*. Oxford University Press.
- Lincoln, Y. S., & Guba, E. G. (1985). *Naturalistic Inquiry*. SAGE Publications.
- Noblit, G. W., & Hare, R. D. (1988). *Meta-Ethnography: Synthesizing Qualitative Studies*. SAGE Publications.
- Richards, L. (2015). *Handling Qualitative Data: A Practical Guide*. SAGE Publications.
- Schwab, K. (2016). *The Fourth Industrial Revolution*. World Economic Forum.
- Selwyn, N. (2020). *Should Robots Replace Teachers? Digital Technologies and the Future of Education*. Polity Press.
- Star, S. L., & Ruhleder, K. (1996). Steps Toward an Ecology of Infrastructure: Design and Access for Large Information Spaces. *Information Systems Research*, 7(1), 111-134.
- Urry, J. (2003). *Global Complexity*. Polity Press.
- Williamson, B. (2017). *Big Data in Education: The Digital Future of Learning, Policy and Practice*. SAGE Publications..